

Centre for Distance and Online Education

Course Cancellation Form- Online Program

REFUND PROCEDURE	

Place:

REFUND NORMS FOR ALL THE ONLINE DEGREE PROGRAMMES

UGC DEB Cancellation policy

- 100% refund for withdrawal requests made 15 days or more before the last date of admission.
- 90% refund for requests made less than 15 days before the last date.
- 80% refund for requests made 15 days or less after the last date.
- 50% refund for requests made 30 days or less but more than 15 days after the last date.
- No refund for requests made more than 30 days after the last date of admission.
- Processing Fee: A processing fee of up to INR 1000 can be deducted for cancellations before
 October 31 of a given year.
- Redressal of Grievances: Delayed or denied refunds are considered grievances under the Redressal of Grievances of Students Regulations, 2023.
- Punitive Action: HEIs that do not follow the refund policy may face action based on UGC regulations.

Verification and student responsibilities

- Verify HEI Recognition: Students should check if the HEI and its programs are recognized on the UGC-DEB website before enrolling.
- Generate DEB-ID: Enrollment in ODL/OL programs requires creating an Academic Bank of Credit (ABC) ID through Digilocker and getting a unique DEB-ID.
- Review Regulations: Students should read UGC notifications and guidelines before enrolling.
- Submit Withdrawal Requests Promptly: Withdrawal requests should be sent to the Learner Support Centre.
- Adhere to Refund Process: Students should follow the required process for refunds, which
 includes submitting a written application and the original fee receipt to the relevant
 department or Admissions Office.
- Address Grievances: If a refund is delayed or denied, students can file a complaint with the HEI's grievance redressal committee.

Discontinue Status	Refund %
Discontinuing the Programme within 30 Calendar days from the date of admission and without attending Live Classes in any of the courses in the programme.	50%
Discontinuing the Programme beyond 30 Calendar days from the date of admission, with or without attending any Live Classes	0% (No refund)

- 1. The above-mentioned deductions would be made on total fees paid by the student; provided that the Study material if received by the student must be sent back to the university for processing to be complete.
- 2. Cancellation and refunds are at the discretion of the university.
- 3. Only emailed requests of this cancellation form will be the accepted for processing. Students are required to send an on email oladmission@bharathuniv.ac.in for raising a request of cancellation.

I have read the cancellation policy and I undertake to abide by the said policy of the university.

Student Signature